



Ruth Trotter
photography

NATURAL PHOTOGRAPHY...CAPTURING THE REAL YOU 

TERMS & CONDITIONS

YOUR APPOINTMENT - Please arrive on time for your appointment. If you are running late, please let us know by calling 0794 9787271. Please be aware that the time available for your photo shoot may be shorter due to the delay.

If you need to reschedule your shoot please give at least 24 hours notice. Failure to do so may result in an additional booking fee being charged.

PAYMENTS - £65 is the minimum booking fee and should be paid at time of booking. The £65 covers the cost of preparation for shoot, 1 hours photo session and editing with a gallery provided to view in person or online. The cost of Bump to Baby £85 and Watch Me Grow £165 must be paid before the first session takes place. There is a minimum order fee of £75 for any sessions taking place.

Orders will only be completed only once full payment is received. Booking fees are non-refundable.

ONLINE GALLERIES - Online galleries are usually only provided to make easier for clients when time is against them. These galleries are usually only up for maximum of two weeks however they can be removed at any time to make way for other galleries. Where there is any dispute over images, online galleries will be removed and an in person gallery will be arranged to view images.

RETOUCHING OF IMAGES - Ruth Trotter Photography will perform editing on images, if you should wish further editing done to an image there may be a further charge. Head swaps can be done and are charged at £10 each.

OWNERSHIP OF IMAGES - All images remain the copyright of Ruth Trotter Photography and as such reproduction of photographs by scanning, photographing or any other methods of copying are illegal. Where reproduction of images has taken place without settlement, the photographer will make such charges to the publisher of those images as falls within the Copyright, Designs and Patents Act 1988.

Should you purchase a high resolution digital image, then I will grant you reproduction rights for your own use.

Ruth Trotter Photography may wish to display your images in the studio, website, facebook page and use them for promotional material such as leaflets, signs and adverts. If you do not wish your images to be used in this way please let me know.

LIMITATION OF LIABILITY - Ruth Trotter Photography will maintain public liability and professional indemnity insurance at all times. However, in the unlikely event of equipment failure or cancellation of this contract by either party or in any other circumstance, the liability of one party to the other shall be limited to the total value of the contract. Neither party shall be liable for indirect or consequential loss.

HEALTH AND SAFETY - Photo shoots may involve some physical activity and/or use of props, which is undertaken at the Clients own risk. If the client has children who have a history of medical problems that need to be considered prior to the photo shoot, it is the Client's responsibility to let Ruth Trotter Photography know well in advance. Whilst Ruth Trotter Photography will always ensure a safe environment for the photo shoot, it is the Clients responsibility to ensure that all children are supervised and remain safe at all times to avoid danger caused by the misuse, handling or interference of equipment or the surroundings.

FORCE MAJEURE - Ruth Trotter Photography shall not be liable for any failure in the performance of any of her obligations caused by factors beyond her reasonable control. "Force Majeure" means an event, or a series of related events, that is outside the reasonable control of the party affected; including power failures, industrial disputes affecting any third party, changes to the law, disaster, explosions, fires, floods, riots, terrorist attacks and wars.

DATA PROTECTION - Your personal information will only be used to contact you regarding your enquiry or booking. I may also occasionally send you update emails. Please let me know if you'd rather not receive these communications. No information will be provided to third parties for marketing purposes.

RETURNS & REFUNDS - Once the Client's products have been checked, delivered and signed for, no returns will be accepted, nor will any refunds be generated by the photographer. All photographs supplied by the Photographer are produced to the highest of standards using the highest quality of materials and latest processing techniques. However, all photographs will, in time, fade. This is particularly true if they are left in bright sunlight and are not behind glass. Ruth Trotter Photography cannot accept any responsibility for this gradual image deterioration. Original digital images are kept on file for six months, after which time they will be deleted unless they are to be used for marketing purposes.

COMPLAINTS - All complaints should be raised by the Client directly to Ruth Trotter Photography in writing within 14 days of the occurrence which gives rise to the complaint. Ruth Trotter Photography will consider the complaint and shall provide a response to the client within 28 days of receipt of the complaint. In the unlikely event of an unresolved complaint the Client may request the Society of Weddings & Portrait to mediate but only on the basis that its decision shall be final and binding upon both parties.

By booking a photo shoot with Ruth Trotter Photography you agree to the terms and conditions above.

